



Kioxia Singapore Pte Ltd.
May 2024

KIOXIA Solid State Drive (SSD) Warranty List

Product	Product Part Number	Warranty (Years)
SSD		
EXCERIA G2 NVMe 500GB	LRC20Z500GG8	5 Years(*)
EXCERIA G2 NVMe 1TB	LRC20Z001TG8	5 Years(*)
EXCERIA G2 NVMe 2TB	LRC20Z002TG8	5 Years(*)
EXCERIA PRO NVMe 1TB	LSE10Z001TG8	5 Years(*)
EXCERIA PRO NVMe 2TB	LSE10Z002TG8	5 Years(*)
EXCERIA PLUS G3 NVMe 1TB	LSD10Z001TG8	5 Years(*)
EXCERIA PLUS G3 NVMe 2TB	LSD10Z002TG8	5 Years(*)
EXCERIA with Heatsink NVMe 1TB	LSC11K1T02G8	5 Years(*)
EXCERIA with Heatsink NVMe 2TB	LSC11K2T04G8	5 Years(*)
EXCERIA with Heatsink NVMe 4TB	LSC11K4T09G8	5 Years(*)
EXCERIA PLUS Portable 500GB	LXD10S500GG8	3 Years
EXCERIA PLUS Portable 1TB	LXD10S001TG8	3 Years
EXCERIA PLUS Portable 2TB	LXD10S002TG8	3 Years

(*)MANUFACTURER'S WARRANTY IS EFFECTIVE EITHER (I) WARRANTY PERIOD FROM THE DATE OF PURCHASE IN ITS ORIGINAL SEALED PACKAGING OR (II) FOR THE TIME PERIOD UNTIL THE "PERCENTAGE LIFE LEFT" WILL BE ZERO, WHICHEVER IS SHORTER. The "Percentage Life Left" can be found using "Health" gauge of the SSD Utility for KIOXIA products, which is available at "personal.kioxia.com/support/".

<Contact Information>

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New Zealand: 0800 455 439 anz.dynabook.com
Other regions: <https://apac.kioxia.com/en-apac/contact.html>